When a Medicare Part D patient receives the Maximum Allowable Benefit for a plan year, they have reached the:

Select one:

a.

Formulary

b.

Donut Hole

c.

Copay

d.

Deductible

**Feedback**

The correct answer is: Donut Hole

Medicare is funded by the federal government.

Select one:

a.

True

b.

False

Incorrect.

**Feedback**

The correct answer is: True

Substances that are **not** **scheduled** by the DEA but **require** a prescription to obtain are:

Select one:

a.

CII

b.

CV

c.

Non-Controlled Legend Drugs

Correct! Non-controlled legend medications are not scheduled by the DEA; however, they still require a valid prescription in order to purchase them.

d.

OTC

**Feedback**

The correct answer is: Non-Controlled Legend Drugs

What doe DUR stand for?

Select one:

a.

Drug Utilization Review

Correct! A Drug Utilization Review may be required in order to process a patient's claim. They are used to help ensure the patient's safety and prevent medication dangers through refills too soon, or therapeutic duplications.

b.

Drug Usage Report

c.

Drug Upkeep Report

d.

None of the Above

**Feedback**

Your answer is correct.

The correct answer is: Drug Utilization Review

Which of the following are legal way(s) to receive a prescription for a schedule II drug barring an emergency? Select all that apply.

Select one or more:

a. Faxed in

b. A written order

Correct! Schedule II medications may only be prescribed by hardcopy or electronic prescription.

c. Phoned in

Incorrect. Schedule II medications may only be prescribed by hardcopy or electronic prescription, unless it is an emergency.

d. Electronically prescribed

**Feedback**

The correct answers are: Electronically prescribed, A written order

What is the best description of a formulary?

Select one:

a.

List of medically necessary medications

b.

List of approved medications

Correct! A formulary is a list of approved medications that the insurance would be willing to cover for a patient.

c.

List of unapproved medications

d.

List of unapproved abbreviations

**Feedback**

Your answer is correct.

The correct answer is: List of approved medications

Which of the following is/are legally exempt from child safety caps?

Select one:

a.

Topical Creams

Incorrect. All of these answers are correct.

b.

Birth Control

c.

Sublingual Nitroglycerin

d.

All of the Answers are Correct

**Feedback**

The correct answer is: All of the Answers are Correct

Prescription drugs are covered by which part of Medicare?

Select one:

a.

Part D

b.

Part B

c.

Part C

d.

Part A

**Feedback**

The correct answer is: Part D

Employer sponsored insurance:

Select one:

a.

is paid for by national tax dollars

b.

None of the answers are correct

c.

is paid for by state tax dollars

d.

is more expensive than private insurance

**Feedback**

The correct answer is: None of the answers are correct

Mr. Lewis asks the cost of his medication after you type in his prescription. What should you do in this case?

Select one:

a.

Quote him the cash price and ask him to come back when your pharmacist is free

b.

Bill his insurance and provide him with price

c.

Ask him to pay the cash price and send his receipt to his insurance for reimbursement.

d.

Ask the pharmacist to provide the price since technician are not allowed to bill his insurance

**Feedback**

The correct answer is: Bill his insurance and provide him with price

Why do some medications require prior authorization?

Select one:

a.

The medication is not on the formulary

b.

Expense

c.

Other medications would treat the ailment

d.

All of the Answers are Correct

**Feedback**

The correct answer is: All of the Answers are Correct

What is the best way to measure a liquid?

Select one:

a.

Mortar

b.

Graduated Conical

c.

Beaker

d.

Graduated Cylinder

**Feedback**

The correct answer is: Graduated Cylinder

When a patient has a primary and secondary insurance, and both are to be billed for a specific claim, this is called:

Select one:

a.

Coordination of Benefits

b.

Duality of Insurance

c.

Double Billing

d.

Advanced PBM Management

**Feedback**

Your answer is incorrect.

The correct answer is: Coordination of Benefits

Mr. Brown’s lisinopril was rejected by his insurance because he was trying to refill his prescription too soon. You later consulted Mr. Brown and you discovered that his doctor increased his dose. What can you do to help Mr. Brown?

Select one:

a.

Cash out his prescription and do not run it through his insurance, it will only be $2 more.

b.

Ask the pharmacist to call the insurance to get an override

c.

Ask the pharmacist if he/she can loan him some pills, so he doesn’t go without his meds

d.

Call the insurance and get an override, instruct him to contact his doctor for a new prescription

**Feedback**

The correct answer is: Call the insurance and get an override, instruct him to contact his doctor for a new prescription

What is the proper way of reading a liquid measurement from a graduated cylinder?

Select one:

a.

Place on table and read at eye level from the top of the meniscus

b.

Read at eye level the top of the meniscus

c.

Place on table and read at eye level from the bottom of the meniscus

d.

Read at eye level the bottom of the meniscus

**Feedback**

The correct answer is: Place on table and read at eye level from the bottom of the meniscus

A prescription was written for Celexa® with a DAW 0, you should

Select one:

a.

Have the pharmacist call the doctor’s office for a new prescription that says citalopram.

b.

Ask the patient to go to another pharmacy that has Celexa®

c.

Dispense citalopram and leave the label as is because it is the generic of Celexa®

d.

Dispense citalopram but indicate on the label that it is the generic of Celexa®

**Feedback**

The correct answer is: Dispense citalopram but indicate on the label that it is the generic of Celexa®

DAW-0 means that substitutions are allowed.

What does it mean when a prescriptions has a DAW 1?

Select one:

a.

Generic available but not in stock

b.

Pharmacist requests brand name

c.

Physician requests brand name

d.

Patient requests brand name

**Feedback**

The correct answer is: Physician requests brand name

What does a DAW 2 mean?

Select one:

a.

Pharmacist requests brand name

b.

Physician requests brand name

c.

Generic available but not in stock

d.

Patient requests brand name

**Feedback**

The correct answer is: Patient requests brand name

Mrs. Crookendale is your favorite patient and your neighbor; she would like you to call her doctor’s office to get a new prescription for her prednisone (non-controlled) over the phone. You should

Select one:

a.

Ask her to go back to the doctor’s office to get a new prescription

b.

Obtain the doctor’s info and ask the pharmacist to call

c.

Tell her the doctor’s office has to fax it in

d.

Call the doctor’s office and get the new prescription and deliver it to her

**Feedback**

The correct answer is: Obtain the doctor’s info and ask the pharmacist to call

You receive a prescription for cephalexin 500 mg 1 bid #20, but your pharmacy doesn't have enough of this medication in stock, you should:

Select one:

a.

Ask them to get a new prescription for something you have the full amount in stock

b.

Ask the pharmacist to call the doctor for a new prescription

c.

All of the Answers are Correct

d.

Ask the patient if you can partial fill their medication and they can pick up the completion fill at a later date

**Feedback**

The correct answer is: Ask the patient if you can partial fill their medication and they can pick up the completion fill at a later date